

Massachusetts Division of Insurance
Quarterly Report of Membership
in Health Maintenance Organizations
as of June 30, 2003 ¹

HMO Members By County	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group² Members															
Aetna Health Inc.	477	77	621	0	3,729	165	1,385	477	5,205	0	2,029	840	1,550	2,568	19,123
CIGNA HealthCare of Massachusetts, Inc.	423	108	1,190	0	2,726	469	2,790	911	4,546	0	1,477	1,201	998	30,865	47,704
ConnectiCare of Massachusetts, Inc.	1	15	1	0	1	120	6,613	1,317	3	0	0	1	1	68	8,141
Coordinated Health Partners, Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fallon Community Health Plan, Inc.	112	27	987	5	5,305	722	715	199	14,441	2	2,166	890	812	106,244	132,627
Harvard Pilgrim Health Care, Inc. ⁴	23,224	965	42,182	3,342	45,410	816	2,920	1,535	132,648	29	73,116	53,208	55,469	39,379	474,243
Harvard Pilgrim Health Care of New England, Inc. ⁴	49	0	92	0	1,308	8	24	18	1,962	4	218	159	71	473	4,386
Health New England, Inc.	7	9,551	1	1	2	5,818	31,651	13,709	6	0	1	2	5	267	61,021
HMO Blue ⁵	26,991	19,566	54,559	245	97,775	8,279	42,159	15,549	174,015	440	81,468	59,866	50,334	69,574	700,820
Neighborhood Health Plan, Inc.	57	54	877	2	2,020	7	55	20	4,034	0	2,620	1,733	12,995	296	24,770
One Health Plan of Massachusetts, Inc. ⁶	10	0	16	0	128	0	5	3	183	0	50	13	35	76	519
Tufts Associated HMO, Inc. ⁷	11,372	3,162	28,138	1	64,567	5,366	14,578	9,150	147,754	8	59,332	43,830	45,433	57,538	490,229
UnitedHealthcare of New England, Inc.	930	5	22,027	8	192	3	33	10	434	1	1,210	1,680	136	1,323	27,992
Total Group Members	63,653	33,530	150,691	3,604	223,163	21,773	102,928	42,898	485,231	484	223,687	163,423	167,839	308,671	1,991,575

¹ Information reported by HMOs as of the end of the second quarter of 2003, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization

Statistics - Version 1.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk. Some reports filed by HMOs prior to the first quarter of 1997 included members for whom the HMO did not bear any financial risk, and those reports would, therefore, not be comparable to the information shown in this table.

² Includes all commercial group members enrolled in the HMO as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 1.1."

³ Doing business as Blue CHIP/Coordinated Health Partners, Inc. The company has nonrenewed all Massachusetts-based individual and group policies, but continues to have members residing in Massachusetts covered under Rhode Island based groups. The company has signed an agreement with the Division to provide certain Massachusetts mandated benefits to Massachusetts-residing members as a substitute to maintaining an HMO license. The report will cease to reflect company members beginning with the fourth quarter 2003 report.

⁴ Certain membership, formerly under the Pilgrim Health Care, Inc. license, was transferred under the Harvard Pilgrim Health Care, Inc. and Harvard Pilgrim Health Care of New England, Inc. licenses effective January 1, 2002. As of January 1, 2002, the report includes for the first time those Massachusetts residents who may be covered through New Hampshire groups under Harvard Pilgrim Health Care of New England, Inc.

There were no members reported under the Harvard Pilgrim Health Care of New England, Inc. license, since prior to this date, all coverage was issued through New Hampshire groups.

⁵ A line of business of Blue Cross and Blue Shield of Massachusetts, Inc.

⁶ One Health Plan of Massachusetts, Inc. notified the Division on September 6, 2002 that it would discontinue marketing all group business on October 7, 2002 and begin non-renewing business as of May 1, 2003.

⁷ Doing business as Tufts Associated Health Plan and as Tufts Health Plan.